

Cloud Phone Systems Uniquely Support Mobile Business



Advancements in technology were already transforming the workplace and the way that employees were able to conduct business before the Covid-19 pandemic; however, the pandemic forced the working world to fully embrace and utilize these technologies to conduct business from home. The idea of a physical 9-5 workplace is a relic of the past. Employees are now expected to stay connected whenever and wherever they go.

This mindset doesn't integrate well with small and medium-sized businesses that are still using a traditional PBX phone system. Due to wiring and connectivity, traditional PBX doesn't allow employees to use devices that aren't directly connected to a business' main network. Cloud communications platforms, like Axxess Networks, provide the opportunity for employees to Axxess the same great features that they have Axxess to at their typical work desk from anywhere.

ALLOW FOR WORK FROM HOME AND HYBRID WORK SPACES

Using cloud communications, like Axxess Networks, enables your employees to access the business phone system while out of the physical office any time of the day through a laptop, desktop, tablet, or mobile device. This is a great function of cloud communications because it allows for work from home and hybrid workspaces. It's also useful if you have multiple business locations that you need to bounce between. You'll never miss an important call or meeting again with the Axxess Networks platform.





MAINTAIN CONTROL OF YOUR BUSINESS WHILE KEEPING A PROFESSIONAL BRAND IMAGE

When many businesses first started allowing for work from home, employees had to use their personal cell phone numbers for calls and messaging. This took away from a business's brand image and it also took control away from business owners. Using the Axxess Networks mobile app allows your business phone number to remain for business and your employees' personal cell phone numbers to remain for personal use. As a business owner, you'll control any outbound SMS messages and caller ID, so customers will see your business number instead of your employees' cell phone number. You can even use multiple numbers to conduct business in a variety of situations.

KEEP YOUR BUSINESS INFORMATION SAFE AND SECURE

With the Axxess Networks mobile app, information like business contacts, messages, and sensitive data stays secure, even on your employees' smartphones. This is because this information is stored in the cloud, not on your employees' devices. If a device gets lost or stolen, no unauthorized person can access any information that they're not supposed to. This is also convenient if employment is ever terminated. As the employer, you are able to stop any employee or device's access to company information at any time, while keeping valuable information securely stored in the cloud for your use.

🌐 www.axxessnetworks.com ☎ 610-833-9000

