



## Celebrating 2023 Customer Successes

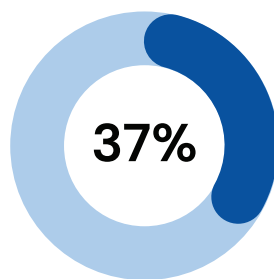
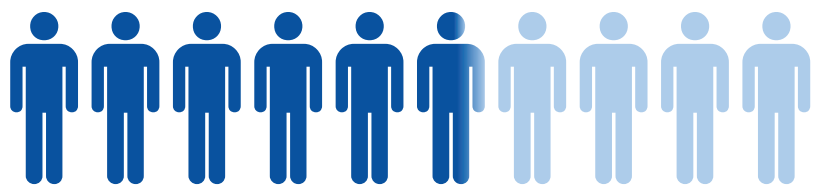


### Settlement Health

**Challenges:**

- SDoH Barriers to Care
- Low Levels of UDS Performance
- Disadvantaged Population

**58% of Screened Patients Identified SDoH Needs**



**37% Wanted Help With Care Coordination**



### GOODALL-WITCHER Healthcare

**Challenges:**

- Difficulty engaging Medicare patients to get flu shots
- Staffing flu clinics with very low participation



**3X Increase in Flu Vaccine Clinic Attendance**

While Reducing Promotional Costs



### FIRSTChoice NEUROLOGY

**Challenges:**

- Staff shortages
- Long wait times



**24% Increase in Clinic Revenue**

**22% Reduction in Staff Overtime**



**19-minute Reduction in Patient Throughput**



### Academic Health System

**Challenges:**

- High/Costly No-show Rates
- Scheduling Backlogs



**36% Reduction in Procedure No-shows**



### AllianceChicago

*Innovating for better health*

**Challenges:**

- Falling Well-child Visits and Immunization Rates
- Disadvantaged Population



**27% Increase in Well-child Visits and Immunizations**